

# SERVICE & MAINTENANCE

## PARTS, MAINTENANCE, TRAINING & REDUCED DOWNTIME

### Technicians know Service, as well as Installation

Service technicians understand correct equipment installation and maintenance requirements. In addition, technicians are up-to-date with product changes, ensuring proper service.

### Thorough inspection by factory trained professionals

Technicians will perform a 20 Point evaluation that includes:

- Cleaning
- Adjusting
- Inspecting
- Documentation

### Immediate parts availability

Exclusive Caljan Rite-Hite Parts and inventory ensures timely fulfillment of parts orders.

### Customer Satisfaction Guaranteed

Technicians maintain high standards so all maintenance is performed properly, and is backed with a complete 100% Customer Satisfaction Guarantee.

### Asset protection and minimizing liability

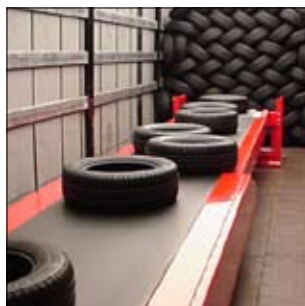
Genuine Caljan Rite-Hite parts available to keep equipment operating smoothly.

### Documentation

Written documentation shows that recommended maintenance has been performed and eliminating potential problems down the road.

### Training

Training services are offered. Our Service Technicians are well equipped to provide On-Site Operator training to your staff.



**Quality**  
Caljan strives to set the industry standards in quality.



**Safety**  
Committed to maximum safety for all of our product designs.



**Innovation**  
Improvements in efficiency, safety and quality are the key for Caljan and our customers.



# WHY CONSIDER GENUINE CALJAN RITE-HITE PARTS



**All genuine Caljan Rite-Hite replacement parts** come complete with a 100% Customer Satisfaction Guarantee.

**Safety.** Caljan Rite-Hite's proven track record ensures delivery of quality parts without compromising your original installation.

**Caljan Rite-Hite Representative Network.** Factory trained professionals with years of experience providing loading and unloading zone excellence.



**Parts designed and engineered to original equipment manufacturer's specifications** ensure proper fit and optimum performance.

**Comprehensive parts inventory** ensures timely fulfillment of replacement parts.

**Ensures compatibility** with current products and updates.



**Protect assets and minimize potential issues** which can arise when equipment is modified with improper parts.



[www.caljanritehiteus.com](http://www.caljanritehiteus.com)

**USA**  
3600 E. 45th Avenue  
Denver, CO 80216  
Tel. (800) 338 1751  
Tel. (303) 321 3600  
Fax (303) 321 6767

**Denmark**  
Ved Milepaalen 6-8  
DK-8361 Hasselager  
Aarhus, Denmark  
Tel. +45 87 38 78 00  
Fax +45 87 38 78 01

**Germany**  
Germany  
Industriestraße 7  
D-65439 Flörsheim  
Tel. +49 (0) 6145 93490  
Fax +49 (0) 6145 9349 30

**UK**  
Moorbridge Road  
Bingham Industrial Estate  
Bingham, Nottingham NG13 8GG  
Tel. +44 (0) 1949 838 850  
Fax +44 (0) 1949 836 953

**France**  
8, Rue Georges Besse  
ZAC du Fossé Pâté  
F-78330 Fontenay-le-Fleury  
Tel. +33 1 30 07 12 37  
Fax +33 1 30 23 05 69

**Benelux**  
Engelenburgstraat 57  
7391 AM Twello  
The Netherlands  
Tel. +31 (571) 270 444  
Fax +31 (571) 270 555